

New User Training Course

Suitability

New users and others unfamiliar with our system software.

Process engineers seeking to improve working knowledge of system software and hardware.

An introductory-level training course designed for new members of your team or those unfamiliar with our system software. This course is relevant to all platforms.

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| • Introductory-level | • Classroom, cleanroom or remote on request |
| • Training Manager or Accredited Trainer | • 6 places |
| • Customer facility | • 2 days |

Course details

- Operation of PC4500/PTIQ system software in a risk-free environment
- Understanding of – and responding to – system alerts and messages
- Checking system services, internal power supplies etc.
- Start up and shut down procedures for the system
- Location of the main hardware components, including the EN13849 safety relays
- Hard drive layout – locating the system log files/diagnostic software log files/test documents
- Setting user login levels, limiting access, and assigning facilities
- Pumping page – explanation of the layout
- Process page – explanation of the layout
- Writing recipes
- Using service mode/hold and force options to assist in isolation of system faults, including worked examples of pumping/gauge fault diagnosis
- System health checks – fill rates, leak up rates, handling tests, plasma test, RF matching
- Using the LogViewer/Activity Explorer to view basic system health and process trends
- Using TeamViewer to access support services

